



## Seminole County Sheriff's Office

### PROGRAM SPECIALIST

Class Spec Code: 1040  
Established Date: 10/15/2020  
Last Revised Date: 01/12/2022  
Effective: 01/12/2022

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#### Salary Range

\$14.85 Hourly

#### Bargaining Unit

N/A

#### EEO

EEO4-Administrative Support

#### Occupational Group

N/A

#### FLSA

Non-Exempt

#### Benefit Code

FT BENEFITS

#### Physical Class

DTME

#### Classified Service

No

#### General Description

General technical, analytical or professional administrative work in support of a department or division.

#### Typical Duties

**Note: Listed functions, duties, responsibilities and skills is not intended to be all-inclusive and the employer reserves the right to assign additional responsibilities as deemed necessary for the operational efficiency of the Sheriff's Office.**

Provides a variety of services to the assigned division, department or section.

Maintains the necessary files and records to insure access to desired information.

Files can include administrative files, statistical information, medical coding and other materials related to office functions.

Analyze or assembles data, prepares letters, notices, reports and other correspondence from draft documents and/or edited reports.

As required, assists with clerical duties throughout the office.

Utilizes division/department specific software to assist, gather, investigate and/or compile information for the assigned division or section.

Routes telephone calls, answers inquiries and processes complaints from the general public, providing assistance in resolving various problems and referring matters as appropriate.

Coordinates and/or schedules meetings, conferences, and appointments as needed for assignment.

Different job tasks may be assigned depending upon assignment such as maintenance of equipment, processing of departmental purchase order/requisitions, utilizing mapping technology to assist Felon Registrar, scanning of documents into different software systems, providing technical support to users, etc.

Prepares confidential documents as required.

#### Minimum Qualifications

- High School Diploma or GED
- Two (2) years clerical experience; or an equivalent combination of related training and experience
- Ability to type at least 35 correct wpm
- Must be able to become N/FCIC certified within six (6) months of appointment to the position
- Must possess and maintain a valid Florida Driver's License

#### Knowledge, Skills, Abilities & Other

Regular and prompt attendance is mandatory in the performance of an employee's duties for this position, to include scheduled work hours, and required training activities, calls for mandatory overtime needs and calls for service during times of an emergency.

Extensive knowledge of Microsoft Office applications, business English, spelling,

punctuation, arithmetic, modern office practices and procedures, including record-keeping methods; of all SCSO computer programs such as Café, SCSONet, MICAD, TUSCON and ability to become FCIC/NCIC certified if needed for assignment.

Ability to maintain confidential information; to work independently and with little supervision on a variety of complex issues; to research, organize, and prepare accurate reports, summaries, and/or tabulations; to meet with and maintain effective working relationships with other departments, agencies, offices, and the general public.

#### **WORKING CONDITIONS**

The work environment for this position is in an office atmosphere. Work is generally performed during normal business hours although the incumbent may be required to work any schedule that fulfills the needs of the position. Some assignments may be within the confines of a correctional facility, have direct contact with inmates or prior inmates, and/or be subject to an "on call" status.

#### **PHYSICAL ATTRIBUTES REQUIREMENTS**

**Mobility**-Mostly sedentary work but some standing and walking; constant use of a computer;

**Visual**-Constant overall vision; constant eye-hand coordination; frequent reading/close-up work;

**Dexterity**-Frequent repetitive motion and reaching;

**Emotional/Psychological**- Frequent public contact; decision-making and concentration;

**Special Requirements**- Ability to behave respectably and with utmost integrity even when off duty. May be required to respond for any critical incident, manmade or natural. Some assignments may require working weekends, nights, and/or occasional overtime; some assignments may have limited inmate contact.