



Seminole County Sheriff's Office

PROGRAM ASSISTANT

Class Spec Code: 1030

Established Date: 10/15/2020

Last Revised Date: 01/12/2022

Effective: 01/12/2022

Salary Range

\$13.49 Hourly

Bargaining Unit

N/A

EEO

EEO4-Administrative Support

Occupational Group

N/A

FLSA

Non-Exempt

Benefit Code

FT BENEFITS

Physical Class

DTME

Classified Service

No

General Description

Administrative work involving administrative and clerical support to the division, section or area of assignment.

Typical Duties

Note: Listed functions, duties, responsibilities and skills is not intended to be all-inclusive and the employer reserves the right to assign additional responsibilities as deemed necessary for the operational efficiency of the Sheriff's Office.

Provides a variety of services to the assigned division, department or section.

Assists in the organizing and maintenance of files and manuals, photocopying, faxing, incoming/outgoing mail, etc.

Maintains the necessary files and records and to insure access to desired information. Files can include administrative files, statistical information, medical coding and other materials related to office functions.

As directed, prepares letters, notices, reports and other correspondence from draft documents and/or edited reports.

Performs related clerical duties while attending meetings, conferences and training sessions.

As required, assists with clerical duties throughout the office.

Uses personal computer software programs, such as word processing, database spreadsheet, and electronic mail in order to create and/or edit standard letters, memoranda, and reports, enter data as provided into a database and a print a pre-defined spreadsheet, and transmit, receive and acknowledge electronic mail and messages. Performs general and specific clerical/typing. Initiates computer notices, form letters, inquiry forms, or self-composed letters, as needed.

Routes telephone calls, answers inquiries and processes complains from the general public, providing assistance in resolving various problems and referring matters as appropriate.

Researches and assembles materials from files and records for preparing reports, special projects, answering correspondence and inquires.

Coordinates and/or schedules meetings, conferences, and appointments for staff.

May provide assistance to other clerical staff or other supervisors as appropriate.

Prepares confidential documents as required.

Minimum Qualifications

- High School Diploma or GED
- One (1) year clerical experience; or an equivalent combination of related training and experience
- Depending on assignment: Accredited Record Technician by the American Medical Record Association
- Ability to type at least 35 correct wpm

- Must possess and maintain a valid Florida Driver's License

Knowledge, Skills, Abilities & Other

Regular and prompt attendance is mandatory in the performance of an employee's duties for this position, to include scheduled work hours, and required training activities, calls for mandatory overtime needs and calls for service during times of an emergency.

Knowledge of business English, spelling, punctuation, arithmetic, modern office practices and procedures, including record-keeping methods; of all SCSO computer programs such as Café, SCSONet, MICAD, TUSCON and ability to become FCIC/NCIC certified if needed for assignment.

Ability to maintain confidential information; to work independently and with little supervision on a variety of complex issues; to research, organize, and prepare accurate reports, summaries, and/or tabulations; to meet with and maintain effective working relationships with other departments, agencies, offices, and the general public.

WORKING CONDITIONS

The work environment for this position is in an office atmosphere. Work is generally performed during normal business hours although the incumbent may be required to work any schedule that fulfills the needs of the position. Some assignments may be within the confines of a correctional facility.

PHYSICAL ATTRIBUTES REQUIREMENTS

Mobility-Mostly sedentary work but some standing and walking; constant use of a computer;

Visual-Constant overall vision; constant eye-hand coordination; frequent reading/close-up work;

Dexterity-Frequent repetitive motion and reaching;

Emotional/Psychological- Frequent public contact; decision-making and concentration;

Special Requirements- Ability to behave respectably and with utmost integrity even when off duty. May be required to respond for any critical incident, manmade or natural. Some assignments may require working weekends, nights, and/or occasional overtime; some assignments may have limited inmate contact.